

## Section 9 - Communication

### 9.1 In an emergency how would you contact outside help ?

485 people would use a fixed telephone

436 would use a mobile telephone

13 would use a call button

148 would contact a neighbour

### 9.2 Do you have access to the internet via broadband or dial-up service ?

537 (82.4%) replied "yes"

70 (10.7%) replied "no"

45 (6.9%) did not answer

### 9.3 Are you satisfied with the speed of service?

Always	62	9.5%
Most times	241	37.0%
Usually	166	25.4%
Rarely	69	10.6%
Did not answer	114	17.5%

### 9.4 If there was public Wi-Fi in Clare would you make use of it ?

Yes	174	26.7%
Maybe	245	37.6%
Never	147	22.5%
Did not answer	86	13.2%

The Town Council working party, Tourism Clare is advocating the installation of information centres in the town centre, using disused telephone boxes as wi-fi points.

Those businesses offering free wi-fi are listed in the town council website: [www.clare-suffolk.co.uk](http://www.clare-suffolk.co.uk), but this offer is unplanned with limited coverage. The Town Council continues to lobby for improved services.



#### Action Point 9A

To continue to lobby for improved broadband coverage for the whole parish of Clare.