

Norfolk & Suffolk Crime Prevention

Guidance Note

10 Top On Line Security Tips



SUFFOLK
CONSTABULARY



NORFOLK
CONSTABULARY
Our Priority is You

Follow this advice to reduce the risk of becoming a victim

Passwords - Make your password strong – Use three random words and change your password regularly

Cyber Crime – Where possible, use secure networks only. If you have to use a public or insecure network don't make any financial transactions.

Subscription Fraud – Always read the small print before signing up for free or low cost trial goods.

Malware is software which is specifically designed to disrupt or damage a computer system– If you open attachments or links in an email or message that you're not expecting you could end up infecting your device with malware.

Anti-Virus Software – Always make sure your anti-virus software and other security measures up to date on all of your electronic devices.

Scam Emails – Never answer unsolicited emails and never reveal your personal or financial details.

On line shopping – If something seems too much of a bargain it's probably poor quality, fake or doesn't exist – If it's too good to be true it probably is!

For Further Crime Prevention Advice:-

For Norfolk dial 101 and ask to speak to your local Architectural Liaison Officer (ALO)

For Suffolk dial 101 and ask to speak to your local Safer Neighbourhood Team

Auction Fraud – Use methods like Paypal when buying on auction sites. Never transfer money to someone you don't know.

Ticket Fraud – Only buy tickets from official sources and never pay by direct transfer.

Holiday Fraud – If you're buying a holiday on line, research it thoroughly to ensure that it is a genuine offer and check to make sure it is registered with ABTA and ATOL.

The best way to fight fraud and fraudsters is to get people talking about it and reporting it to **Action Fraud**.

If you have been a victim of fraud, there are two ways to report it to Action Fraud.

- www.actionfraud.police.uk
- To report a fraud over the phone call: **0300 123 2040**

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